

**Dufferin Mutual  
Insurance Company  
Consolidated Financial Statements  
For the year ended December 31, 2016**

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## Independent Auditor's Report

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### To the Policyholders of Dufferin Mutual Insurance Company

We have audited the accompanying consolidated financial statements of Dufferin Mutual Insurance Company, which comprise the consolidated statement of financial position as at December 31, 2016 and the consolidated statements of operations and unappropriated members' surplus, comprehensive income (loss) and accumulated other comprehensive income and cash flows for the year then ended and a summary of significant accounting policies and other explanatory information.

### Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of Dufferin Mutual Insurance Company as at December 31, 2016 and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

*BDO Canada LLP*

Chartered Professional Accountants, Licensed Public Accountants  
Mississauga, Ontario  
February 16, 2017

## Dufferin Mutual Insurance Company Consolidated Statement of Financial Position

**December 31** **2016** **2015**

### Assets

Cash	\$ 1,193,815	\$ 1,198,944
Accounts receivable	1,783,671	1,553,227
Income taxes recoverable	-	120,354
Prepaid expenses	3,306	-
Investments (Note 4)	9,672,513	9,084,948
Unpaid claims recoverable from reinsurer (Note 3)	2,961,216	3,727,569
Deferred acquisition expenditures (Note 3)	765,904	702,588
Due from reinsurer (Note 3)	72,407	6,043
Property and equipment (Note 10)	791,673	812,638
Intangible asset (Note 9)	368,400	-
Deferred tax asset (Note 6)	18,491	18,491
	<b>\$ 17,631,396</b>	<b>\$ 17,224,802</b>

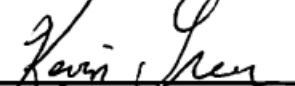
### Liabilities

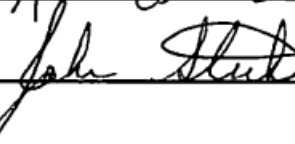
Accounts payable and accrued liabilities	\$ 337,711	\$ 234,395
Unearned premiums (Note 3)	3,322,766	3,013,557
Income taxes payable	102,002	-
Unpaid claims (Note 3)	6,327,954	7,187,654
	<b>10,090,433</b>	<b>10,435,606</b>

### Members' surplus

Unappropriated members' surplus	6,750,237	6,181,772
Accumulated other comprehensive income	790,726	607,424
	<b>7,540,963</b>	<b>6,789,196</b>
	<b>\$ 17,631,396</b>	<b>\$ 17,224,802</b>

On behalf of the Board:

  
 \_\_\_\_\_ Director

  
 \_\_\_\_\_ Director

**Dufferin Mutual Insurance Company**  
**Consolidated Statement of Operations and Unappropriated Members'**  
**Surplus**

<b>For the year ended December 31</b>	<b>2016</b>	<b>2015</b>
<b>Revenue</b>		
Premiums written	\$ 6,397,230	\$ 5,791,931
Change in unearned	(309,208)	(58,620)
Less: reinsurance ceded	<u>(1,306,327)</u>	<u>(1,433,553)</u>
Net premium earned	4,781,695	4,299,758
Service charges	<u>72,145</u>	<u>73,062</u>
	<b>4,853,840</b>	<b>4,372,820</b>
<b>Expenses</b>		
Gross incurred losses and claims expenses	1,977,272	2,577,931
Reinsurance recoveries	(132,423)	(377,354)
Commissions expense	1,192,287	1,098,834
Operating expenses (Note 7)	<u>1,613,889</u>	<u>1,387,702</u>
	<b>4,651,025</b>	<b>4,687,113</b>
<b>Net underwriting income (loss)</b>	<b>202,815</b>	<b>(314,293)</b>
<b>Other income</b>		
Investment income (Note 5)	<u>500,933</u>	<u>356,581</u>
<b>Income before income taxes</b>	<b>703,748</b>	<b>42,288</b>
<b>Income taxes (recovery)</b>		
Current (Note 8)	111,867	(28,769)
Deferred (Note 8)	<u>23,416</u>	<u>33,292</u>
	<b>135,283</b>	<b>4,523</b>
<b>Net income for the year</b>	<b>568,465</b>	<b>37,765</b>
<b>Unappropriated members' surplus, beginning of year</b>	<u>6,181,772</u>	<u>6,144,007</u>
<b>Unappropriated members' surplus, end of year</b>	<b>\$ 6,750,237</b>	<b>\$ 6,181,772</b>

The accompanying notes are an integral part of these consolidated financial statements.

**Dufferin Mutual Insurance Company**  
**Consolidated Statement of Comprehensive Income (Loss) and**  
**Accumulated Other Comprehensive Income**

<b>For the year ended December 31</b>	<b>2016</b>	<b>2015</b>
<b>Net income for the year</b>	<b>\$ 568,465</b>	<b>\$ 37,765</b>
<b>Other comprehensive income (loss)</b>		
Unrealized gains (losses) on available for sale assets, net of income taxes payable (receivable) of \$47,865 (2015 - \$(27,392))	<b>372,946</b>	<b>(209,816)</b>
Transfer of realized gains available for sale assets to statement of operations net of income taxes (receivable) payable of \$24,450 (2015 - \$4,916)	<b>(189,644)</b>	<b>(37,351)</b>
<b>Total other comprehensive income (loss)</b>	<b>183,302</b>	<b>(247,167)</b>
<b>Comprehensive income (loss) for the year</b>	<b>\$ 751,767</b>	<b>\$ (209,402)</b>
<b>Accumulated other comprehensive income, beginning of year</b>	<b>\$ 607,424</b>	<b>\$ 854,591</b>
<b>Other comprehensive income (loss), for the year</b>	<b>183,302</b>	<b>(247,167)</b>
<b>Accumulated other comprehensive income, end of year</b>	<b>\$ 790,726</b>	<b>\$ 607,424</b>

The accompanying notes are an integral part of these consolidated financial statements.

## Dufferin Mutual Insurance Company Consolidated Statement of Cash Flows

<b>For the year ended December 31</b>	<b>2016</b>	<b>2015</b>
<b>Cash provided by (used in)</b>		
<b>Operating activities</b>		
Net income for the year	\$ 568,465	\$ 37,765
Adjustments for:		
Depreciation of property and equipment	36,930	44,327
Amortization of intangible asset	53,374	-
Current income taxes	111,867	(28,769)
Deferred income taxes	23,416	33,292
Unpaid claims, net of recoverable from reinsurer	(93,347)	181,124
Unearned premiums	309,209	58,620
	<b>1,009,914</b>	<b>326,359</b>
Changes in working capital and insurance contract related balances		
Accounts receivable	(210,775)	13,156
Accounts payable and accrued liabilities	65,858	(84,694)
Deferred tax asset	-	984
Deferred acquisition expenditures	(63,316)	(14,643)
Due from reinsurer	(66,364)	113,498
	<b>(274,597)</b>	<b>28,301</b>
Cash flows related to income taxes		
Income taxes recovered (paid)	109,693	(158,029)
<b>Total cash inflows from operating activities</b>	<b>845,010</b>	<b>196,631</b>
<b>Investing activities</b>		
Sale of investments	2,539,085	1,270,889
Purchase of investments	(2,957,531)	(1,292,012)
Purchase of property and equipment	(22,381)	(3,208)
Purchase of business (Note 14)	(409,312)	-
<b>Total cash outflows from investing activities</b>	<b>(850,139)</b>	<b>(24,331)</b>
<b>(Decrease) increase in cash during the year</b>	<b>(5,129)</b>	<b>172,300</b>
<b>Cash, beginning of year</b>	<b>1,198,944</b>	<b>1,026,644</b>
<b>Cash, end of year</b>	<b>\$ 1,193,815</b>	<b>\$ 1,198,944</b>

The accompanying notes are an integral part of these consolidated financial statements.

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# Dufferin Mutual Insurance Company

## Consolidated Notes to Financial Statements

**December 31, 2016**

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### **1. Corporate Information**

Dufferin Mutual Insurance Company (the "Company") was incorporated without share capital under the laws governed in Ontario on May 15, 1895. The Company is licensed to write property, auto and liability insurance in Ontario. The Company's products are marketed through independent agents and brokers located throughout Ontario. The Company's registered office is 712 Main Street East, Shelburne, Ontario.

These consolidated financial statements have been authorized for issue by the Board of Directors on February 16, 2017.

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### **2. Basis of Presentation**

#### *(a) Statement of Compliance*

These consolidated financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board (the "IASB").

#### *(b) Basis of Measurement*

These consolidated financial statements were prepared under the historical cost convention, as modified by the revaluation of available-for-sale financial assets.

The consolidated financial statements are presented in Canadian dollars ("CDN"), which is also the Company's functional currency.

#### *(c) Judgment and Estimates*

The preparation of consolidated financial statements in compliance with IFRS requires management to make certain critical accounting estimates. It also requires management to exercise judgment in applying the Company's accounting policies. The areas involving a higher degree of judgment of complexity, or areas where assumptions and estimates are significant to the consolidated financial statements within the next financial year are:

- The calculation of unpaid claims, including the determination of the initial claim liability, discount rates, the estimate of time until ultimate settlement and the performance of a liability adequacy test (Note 3); and
- The determination of the recoverability of deferred policy acquisition expenses (Note 3).
- The determination of impairment on available-for-sale financial assets (Note 4).

#### *(d) Consolidation*

The Company acquired 100% of the shares of Mount Forest Insurance Brokers ("MFIB") during the year (Note 14). The assets, liabilities and operations of MFIB are included in these consolidated financial statements. All material intercompany accounts and transactions have been eliminated.

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 2. Basis of Presentation (continued)

In addition, in preparing the consolidated financial statements, the notes to the consolidated financial statements were organized such that the most relevant information was presented earlier in the notes and the disclosures that management deemed to be immaterial were excluded from the notes to the consolidated financial statements. The determination of the relevance and materiality of disclosures involved significant judgement.

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### 3. Insurance Contracts

In accordance with IFRS 4, Insurance Contracts, the Company has continued to apply the accounting policies it applied in accordance with pre-changeover Canadian generally accepted accounting principles ("GAAP").

Balances arising from insurance contracts primarily include unearned premiums, unpaid claims recoverable from reinsurer, due from reinsurer, unpaid claims, and deferred acquisition expenditures.

#### *(a) Premiums and unearned premiums*

Premiums written comprise the premiums on contracts incepting in the financial year. Premiums written are stated gross of commissions' payable to agents and exclusive of taxes levied on premiums.

The Company's automobile insurance rates are subject to approval by the Financial Services Commission of Ontario ("FSCO"). Application for automobile rate increases are presented to FSCO by Farm Mutual Reinsurance Plan on behalf of members of Ontario Mutual Insurance Association (OMIA). FSCO approves these rates based on information submitted.

The Company earns premium income evenly over the term of the insurance policy using the pro rata method. The portion of the premium related to the unexpired portion of the policy at the end of the fiscal year is reflected in unearned premiums. Changes in unearned premiums recorded in the consolidated statement of financial position for the year ended December 31, 2016 and the impact on net premiums earned is as follows:

	2016	2015
<b>Balance</b> , beginning of the year	<b>\$ 3,013,557</b>	\$ 2,954,937
Premiums written	<b>6,397,230</b>	5,791,931
Change in unearned	<b>(309,208)</b>	(58,620)
Premiums earned during year	<b>(5,778,813)</b>	(5,674,691)
<b>Balance</b> , end of the year	<b>\$ 3,322,766</b>	\$ 3,013,557



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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 3. Insurance Contracts (continued)

#### *(a) Premiums and unearned premiums (continued)*

The Company is exposed to a pricing risk to the extent that unearned premiums are insufficient to meet the related future policy costs. Evaluation is performed regularly to estimate future claims costs, related expenses, and expected profit in relation to unearned premiums. There was no premium deficiency at December 31, 2016.

Accounts receivable are measured at amortized cost less any impairment losses. These amounts are short-term in nature consisting of a large number of policyholders, and are not subject to material credit risk. Regular review of amounts outstanding is performed to ensure credit worthiness.

#### *(b) Deferred acquisition expenditures*

Acquisition costs are comprised of agents' commissions, premium taxes, association fees and certain identified business development costs considered to be directly related to the premiums written and therefore are allowed to be deferred. These costs are deferred and amortized over the terms of the related policies to the extent that they are considered to be recoverable from unearned premiums, after considering the related anticipated claims and expenses. Changes in deferred acquisition expenditures recorded in the consolidated statement of financial position for the year ended December 31, 2016 and the impact on fees, commissions and other acquisition expenses is as follows:

	2016	2015
Balance, beginning of the year	\$ 702,588	\$ 687,945
Acquisition expenses incurred	1,194,666	1,044,259
Expensed during the year	(1,131,350)	(1,029,616)
Balance, end of the year	\$ 765,904	\$ 702,588

Deferred acquisition expenditures will be recognized as an expense within one year.

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 3. Insurance Contracts (continued)

#### *(c) Provision for unpaid claims*

Individual loss estimates are provided on each claim reported. In addition, provisions are made for adjustment expenses, changes in reported claims and for claims incurred but not reported, based on past experience and business in force. The estimates are regularly reviewed and updated, and any resulting adjustments are included in current income. Claims liabilities are carried on a discounted basis.

The estimation of the provision for unpaid claims and the related reinsurer's share, are the Company's most critical accounting estimates. There are several sources of uncertainty that need to be considered by the Company in estimating the amount that will ultimately be paid on these claims. The uncertainty arises because all events affecting the ultimate settlement of claims have not taken place and may not take place for some time. Changes in the estimate of the provision can be caused by receipt of additional claim information, changes in judicial interpretation of contracts, or significant changes in severity or frequency of claims from historical trends. The estimates are based on the Company's historical experience and industry experience.

Changes in unpaid claim liabilities recorded in the consolidated statement of financial position and its impact on claims and adjustment expenses is as follows:

	<b>2016</b>	<b>2015</b>
Unpaid claims liabilities - beginning of year – net of reinsurance	<b>\$ 3,460,085</b>	\$ 3,278,961
Decrease in estimated losses and expenses, for losses occurring in prior years	<b>(1,549,956)</b>	(980,632)
Provision for losses and expenses on claims occurring in the current year	<b>1,456,609</b>	1,161,756
Unpaid claims – end of year - net	<b>3,366,738</b>	3,460,085
Reinsurer's share	<b>2,961,216</b>	3,727,569
	<b>\$ 6,327,954</b>	<b>\$ 7,187,654</b>

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 3. Insurance Contracts (continued)

#### *(c) Provision for unpaid claims (continued)*

##### *Claim development*

The principal risk the Company faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Company is to ensure that sufficient reserves are available to cover these liabilities.

The Company writes insurance primarily over a twelve month duration on a claims made basis. The Company primarily insures in Ontario and as a result the Company is exposed to geographical risk. These risks are mitigated by regular review of the claims reserves as well as risk management strategies and the use of reinsurance arrangements.

The above risk exposure is mitigated by diversification across a large portfolio of insurance. The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

The estimation of claim development involves assessing the future behaviour of claims, taking into consideration the consistency of the Company's claim handling procedures, the amount of information available, and the characteristics of the claim. In general, the longer the term required for the settlement the more variable the estimates. Short settlement term claims are those which are expected to be substantially paid within a year of being reported. Historically, substantially all of the Company's claims have long settlement terms.

The tables that follow present the development of claims payments and the estimated ultimate cost of claims for the claim years 2007 to 2016. The upper half of the tables shows the cumulative amounts paid or estimated to be paid during successive years related to each claim year. The original estimates will be increased or decreased, as more information becomes known about the original claims and overall claim severity.

**Dufferin Mutual Insurance Company**  
**Consolidated Notes to Financial Statements**

**December 31, 2016**

**3. Insurance Contracts (continued)**

**(c) Provision for unpaid claims (continued)**

**Gross claims ('000's)**

Reporting Date	Accident Year										Total
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	
At end of accident year	\$ 4,997	\$ 6,776	\$ 4,187	\$ 12,431	\$ 5,855	\$ 6,864	\$ 6,642	\$ 2,594	\$ 3,434	\$ 2,671	
1 year later	6,362	4,512	5,032	11,747	4,275	5,906	6,483	2,621	2,835		
2 years later	4,789	4,138	4,281	11,127	2,794	5,451	6,211	2,206			
3 years later	6,086	3,567	3,583	10,222	2,757	5,073	5,824				
4 years later	6,052	3,522	3,446	8,725	2,576	5,183					
5 years later	5,198	3,512	3,129	8,679	2,464						
6 years later	4,325	3,452	3,115	8,587							
7 years later	4,323	3,056	3,115								
8 years later	4,320	3,056									
9 years later	4,319										
Current estimate of											
ultimate cost	4,319	3,056	3,115	8,587	2,464	5,183	5,824	2,206	2,835	2,671	\$ 40,260
Cumulative payments	4,319	3,056	3,115	8,541	2,458	4,220	4,763	1,433	1,909	967	34,781
Outstanding claims	\$ -	\$ -	\$ -	\$ 46	\$ 6	\$ 963	\$ 1,061	\$ 773	\$ 926	\$ 1,704	5,479
Liability for all prior accident years											106
Impact of discount and PFAD											394
Facility Association and risk sharing pool											349
Total gross outstanding claims											\$ 6,328

**Dufferin Mutual Insurance Company**  
**Consolidated Notes to Financial Statements**

**December 31, 2016**

**3. Insurance Contracts (continued)**

*(c) Provision for unpaid claims (continued)*

**Net of reinsurance ('000's)**

Reporting Date	Accident Year										Total
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	
At end of accident year	\$ 1,796	\$ 2,024	\$ 2,417	\$ 3,009	\$ 2,590	\$ 3,222	\$ 2,980	\$ 2,087	\$ 2,441	\$ 2,263	
1 year later	3,423	2,925	2,270	3,233	2,263	2,794	2,377	1,859	2,162		
2 years later	1,804	2,758	2,258	2,896	1,911	2,793	2,435	1,622			
3 years later	2,036	2,604	2,123	2,428	1,920	2,681	2,172				
4 years later	1,840	2,591	2,066	2,348	1,890	2,709					
5 years later	1,787	2,585	1,996	2,314	1,835						
6 years later	1,633	2,581	1,996	2,345							
7 years later	1,632	2,559	1,996								
8 years later	1,630	2,559									
9 years later	1,630										
Current estimate of											
ultimate cost	1,630	2,559	1,996	2,345	1,835	2,709	2,172	1,622	2,162	2,263	\$ 21,293
Cumulative payments	1,630	2,559	1,996	2,330	1,835	2,423	2,034	1,433	1,379	967	18,586
Outstanding claims	\$ -	\$ -	\$ -	\$ 15	\$ -	\$ 286	\$ 138	\$ 189	\$ 783	\$ 1,296	2,707
Liability for all prior accident years											43
Impact of discount and PFAD											268
Facility Association and risk sharing pool											349
Total net outstanding claims											\$ 3,367

## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

### 3. Insurance Contracts (continued)

#### *(c) Provision for unpaid claims (continued)*

The risks associated with insurance contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The Company uses various techniques based on past claims development experience to quantify these sensitivities. This includes indicators such as average claim cost, amount of claims occurrence, expected loss ratios and claims development.

Results of sensitivity testing based on expected loss ratios are as follows, shown gross and net of reinsurance and the impact on pre-tax income:

	Property claims		Auto claims		Liability claims	
	2016	2015	2016	2015	2016	2015
5% increase in loss ratios						
Gross	\$ 193,601	\$ 178,920	\$ 92,684	\$ 81,940	\$ 31,974	\$ 27,844
Net	169,049	150,732	64,113	53,977	22,395	14,427
5% decrease in loss ratios						
Gross	\$(193,601)	\$(178,920)	\$ (92,684)	\$ (81,940)	\$ (31,974)	\$ (27,844)
Net	(169,049)	(150,732)	(64,113)	(53,977)	(22,395)	(14,427)

A 1% change in the interest rate used to discount the Company's claims liabilities could have an offsetting impact on net claims liabilities of \$52,882 (2015 - \$51,964) with all other variables held constant.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

#### *(d) Liability adequacy test*

At each reporting date, the Company performs a liability adequacy test on its insurance liabilities less deferred acquisition expenditures to ensure the carrying value is adequate, using current estimates of future cash flows, taking into account the relevant investment return. If that assessment shows that the carrying amount of the liabilities is inadequate, any deficiency is recognized as an expense to the consolidated statement of operations and unappropriated members' surplus initially by writing off the deferred acquisition expenditure and subsequently by recognizing an additional liability for unpaid claims.

## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

### 3. Insurance Contracts (continued)

#### *(e) Unpaid claims recoverable from reinsurer*

The Company enters into reinsurance contracts in the normal course of business in order to limit potential losses arising from certain exposures. Reinsurance premiums are accounted for in the same period as the related premiums for the direct insurance business being reinsured. Reinsurance liabilities, comprised of premiums payable for the purchase of reinsurance contracts, are included in accounts payable and accrued liabilities and are recognized as an expense when due.

The Company follows a policy of underwriting and reinsuring contracts of insurance which, in the main, limit the liability of the Company to the first \$240,000 on any auto claim and \$260,000 on any property claim with no quota share ceded (2015 - \$210,000 for auto claim and \$260,000 for property claim). It further limits the liability of the Company to the first \$150,000 on any liability claim with no quota share ceded (2015 - \$150,000). In addition, the Company has obtained reinsurance having an upper amount of \$4,000,000 (2015 - \$4,000,000), which limits the Company's liability to the first \$780,000 (2015 - \$375,000) in the event of a series of claims arising out of a single occurrence.

Amounts recoverable from reinsurer are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contracts. Although the Company has reinsurance arrangements, it is not relieved of its direct obligations to its policyholders and thus a credit exposure exists with respect to ceded insurance, to the extent that the reinsurer is unable to meet its obligations assumed under such reinsurance agreements.

Expected reinsurance recoveries on unpaid claims and adjustment expenses are recognized as assets at the same time and using principles consistent with the Company's method for establishing the related liability.

Reinsurance is placed with Farm Mutual Reinsurance Plan Inc. ("FMRP"), a Canadian registered reinsurer. Management monitors the creditworthiness of FMRP by reviewing their annual financial statements and through ongoing communications. Reinsurance treaties are reviewed annually by management prior to renewal of the reinsurance contract.

At year end, the Company reviewed the amounts owing from its reinsurer and determined that no allowance is necessary.

	2016	2015
Balance, beginning of the year	\$ 3,727,569	\$ 5,735,792
New claims reserve	11,283	5,000
Change in prior years' reserve	(319,128)	84,997
Submitted to reinsurer	(458,508)	(2,098,220)
	\$ 2,961,216	\$ 3,727,569
Balance, end of the year		

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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#### **4. Investments**

The Company classifies its investments as available-for-sale, which includes both debt and equity instruments. These instruments are initially recognized at fair value plus transaction costs that are directly attributable to their acquisition. Subsequently they are carried at fair value.

Changes in fair value are recognized as a separate component of other comprehensive income until the time of sale when the balance is recognized in net income. Where there is a significant or prolonged decline in the fair value of an available-for-sale financial asset, which constitutes objective evidence of impairment, the full amount of the impairment, including any amount previously recognized in other comprehensive income, is recognized in net income. Purchases and sales of equity instruments are recognized on a settlement date basis.

Interest on debt securities classified as available for sale is calculated using the effective interest method and is included in net income.



## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

### 4. Investments (continued)

The following table provides fair value information of investments by type of security and issuer. The maximum exposure to credit risk would be the fair value as shown below.

	2016 Fair Value	2015 Fair Value
Bonds and debentures issued by:		
Canadian provincial	\$ 3,158,416	\$ 3,621,575
Corporate	4,204,288	3,363,994
	<b>7,362,704</b>	<b>6,985,569</b>
 Canadian common shares	 <b>2,309,809</b>	 2,099,379
	<b>\$ 9,672,513</b>	<b>\$ 9,084,948</b>

Credit risk is the risk of financial loss to the Company if a debtor fails to make payments of interest and principal when due. The Company is exposed to this risk relating to its debt holdings in its investment portfolio.

The Company's investment policy puts limits on the bond portfolio including portfolio composition limits, issuer type limits, bond quality limits, aggregate issuer limits and corporate sector limits. Funds should be invested in bonds and debentures of Federal, Provincial or Municipal Government and corporations rated A or better. All fixed income portfolios are measured for performance on a quarterly basis and monitored by management on a monthly basis.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Liquidity risk is the risk that the Company will not be able to meet all cash outflow obligations as they come due. The Company mitigates this risk by monitoring cash activities and expected outflows. The Company's current liabilities arise as claims are made. The Company does not have material liabilities that can be called unexpectedly at the demand of a lender or client. The Company has no material commitments for capital expenditures and there is no need for such expenditures in the normal course of business. Claim payments are funded by current operating cash flow including investment income.

## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

### 4. Investments (continued)

Maturity profile of bonds held is as follows:

	Within 1 year	2 to 5 years	6 to 10 years	Over 10 years	Fair Value
<b>December 31, 2016</b>	\$ -	\$ 1,782,841	\$ 5,458,588	\$ 121,275	\$ 7,362,704
<b>Percent of Total</b>	<b>0.0%</b>	<b>24.21%</b>	<b>74.14%</b>	<b>1.65%</b>	<b>100%</b>
December 31, 2015	\$ -	\$ 3,372,485	\$ 3,489,055	\$ 124,029	\$ 6,985,569
Percent of Total	0.0%	48.28%	49.95%	1.77%	100%

The effective interest rate of the bonds portfolio held at December 31, 2016 is 3.4% (2015 - 4.1%).

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate as a result of market factors. Market factors include three types of risk: currency risk, interest rate risk and equity risk.

The Company's investment policy operates within the guidelines of the Insurance Act. An investment policy is in place and its application is monitored by the Board of Directors. Diversification techniques are utilized to minimize risk. The Policy limits the investment in Canadian equities to 25% and international equities to 0% thereof.

Currency risk relates to the Company operating in different currencies and converting non Canadian earnings at different points in time at different foreign exchange levels when adverse changes in foreign currency exchange rates occur. The Company does not have any material investments denominated in foreign currencies.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Interest rate risk is the potential for financial loss caused by fluctuations in fair value or future cash flows of financial instruments because of changes in market interest rates.

The Company is exposed to this risk through its interest bearing investments (bonds).

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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#### 4. Investments (continued)

Historical data and current information is used to profile the ultimate claims settlement pattern by class of insurance, which is then used in a broad sense to develop an investment policy and strategy for its investments held in support of its claims liabilities. This allows the Company to effectively manage a portion of its interest rate risk. However, because a significant portion of the Company's assets relate to its capital rather than liabilities, the value of its interest rate based assets exceeds its interest rate based liabilities. As a result the Company is exposed to significant interest rate risk. Generally, the Company's investment income related to its available-for-sale financial investment portfolio will move with interest rates over the medium to long-term with short-term interest rate fluctuations creating unrealized gains or losses in other comprehensive income.

At December 31, 2016 a 1% move in interest rates, with all other variables held constant, could impact the market value of bonds by \$350,923 (2015 - \$346,441). These changes would be recognized in other comprehensive income for the available-for-sale portfolio, otherwise they would be reflected in net income.

Equity risk is the uncertainty associated with the valuation of assets arising from changes in equity markets. The Company is exposed to this risk through its equity holdings within its investment portfolio.

The Company's portfolio includes Canadian stocks with fair values that move with the Toronto Stock Exchange Composite Index. A 10% movement in the stock market with all other variables held constant would have an estimated effect on the fair value of the Company's common shares of \$230,981 (2015 - \$209,938).

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

### 4. Investments (continued)

The following table provides an analysis of investments that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 based on the degree to which the fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities using the last bid price;
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

Financial assets recorded at fair value by the level of the fair value hierarchy:

	Level 1	Level 2	Level 3	Total
<b>December 31, 2016</b>				
<b>Bonds and debentures</b>	\$ -	\$ 7,362,704	\$ -	\$ 7,362,704
<b>Common shares</b>	2,309,809	-	-	2,309,809
<b>Total</b>	<b>\$ 2,309,809</b>	<b>\$ 7,362,704</b>	<b>\$ -</b>	<b>\$ 9,672,513</b>

	Level 1	Level 2	Level 3	Total
<b>December 31, 2015</b>				
<b>Bonds and debentures</b>	\$ -	\$ 6,985,569	\$ -	\$ 6,985,569
<b>Common shares</b>	2,099,379	-	-	2,099,379
<b>Total</b>	<b>\$ 2,099,379</b>	<b>\$ 6,985,569</b>	<b>\$ -</b>	<b>\$ 9,084,948</b>

Transfers between levels are considered to have occurred at the date of the event or change in circumstances that caused the transfer. There were no transfers between Level 1 and Level 2 for the years ended December 31, 2016 and 2015. There were also no transfers in and out of Level 3.

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 5. Investment Income

	<u>2016</u>	<u>2015</u>
Interest income	\$ 249,866	\$ 274,909
Dividend income	82,640	74,766
Realized gains on disposal of investments	190,473	28,136
Investment expenses	<b>(22,046)</b>	(21,230)
	<b><u>\$ 500,933</u></b>	<b><u>\$ 356,581</u></b>

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### 6. Capital Management

The Company's objectives with respect to capital management are to maintain a capital base that is structured to exceed regulatory requirements and to best utilize capital allocations. Reinsurance is utilized to protect capital from catastrophic losses as the frequency and severity of these losses are inherently unpredictable. To limit their potential impact, the Company purchases reinsurance, the details of which are outlined in Note 3. For the purpose of capital management, the Company has defined capital as its unappropriated members' surplus including accumulated other comprehensive income.

The regulators measure the financial strength of property and casualty insurers using a minimum capital test ("MCT"). The regulators require property and casualty companies to comply with capital adequacy requirements. This test compares a company's capital against the risk profile of the organization. The risk-based capital adequacy framework assesses the risk of assets, policy liabilities and other exposures by applying various factors that are dependent on the risks associated with the company's assets. Additionally, an interest rate risk margin is included in the MCT by assessing the sensitivity of the Company's interest-sensitive assets and liabilities to changes in interest rates. The regulators indicate that the Company should produce a minimum MCT of 150%. During the year, the Company has consistently exceeded this minimum. The regulator has the authority to request more extensive reporting and can place restrictions on the Company's operations if the Company falls below this requirement and deemed necessary.

## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

### 7. Other Operating and Administrative Expenses

	2016	2015
Advertising	\$ 8,731	\$ 7,485
Depreciation on property and equipment	36,930	44,327
Amortization on intangible asset	53,374	-
Association fees and training	27,805	30,338
Computer services	223,478	229,735
Employee benefits	319,263	171,080
Facility office costs	1,050	1,176
Inspection of risks and fire prevention	15,567	13,547
Occupancy costs	86,809	111,209
Postage and telephone	20,711	27,438
Printing, stationery and office	33,338	7,634
Professional fees	87,741	94,672
Provincial premium tax	(25,676)	17,661
Salaries and directors' fees	562,199	508,221
Statistics and assessments	22,934	27,653
Sundry	77,923	16,778
Travel	61,712	78,748
	<b>\$ 1,613,889</b>	<b>\$ 1,387,702</b>

### 8. Income Taxes

Income tax expense comprises current and deferred tax. Current and deferred tax are recognized in net income except to the extent that it is recognized directly in equity or in other comprehensive income.

Reasons for the difference between tax expense for the year and the expected income taxes based on the statutory tax rate of 26.50% (2015 – 26.50%) are as follows:

	2016	2015
Income before income taxes	\$ 703,748	\$ 42,288
Expected taxes based on the statutory rate	\$ 186,493	\$ 11,206
Non deductible expenses	2,251	1,907
Non taxable dividends	(21,900)	(11,589)
Exempt income farm related	(26,194)	-
Rate differential on loss carryback	-	10,564
Other	(5,367)	(7,565)
Total income tax expense	<b>\$ 135,283</b>	<b>\$ 4,523</b>

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 9. Intangible Asset

Intangible asset consists of a customer list arising on the purchase of Mount Forest Insurance Brokers Limited (Note 14). Intangible assets are initially recorded as cost and subsequently measured at cost less accumulated amortization and accumulated impairment losses. Amortization is recognized in net income, is provided on a straight-line basis over the estimated finite useful life of the assets and is calculated as follows:

Customer list	8 years
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Amortization methods, useful lives and residual values are reviewed annually and adjusted if necessary.

The cost of the intangible asset as at December 31, 2016 was \$421,774 (January 1, 2015 - \$Nil; December 31, 2015 - \$Nil). Additions during the year totalled \$421,774.

The accumulated amortization of the intangible asset as at December 31, 2016 was \$53,374 (January 1, 2015 - \$Nil; December 31, 2015 - \$Nil). Amortization during the year totalled \$53,374.

The net book value of the asset as at December 31, 2016 was \$368,400 (December 31, 2015 - \$Nil).

## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

### 10. Property and Equipment

Property and equipment is initially recorded at cost and subsequently measured at cost less accumulated depreciation and accumulated impairment losses. Depreciation is recognized in net income, is provided on a straight-line basis over the estimated useful life of the assets and is calculated as follows:

Building	2.5%
Parking lot	8.0%
Equipment and fixtures	20.0% - 30.0%

Depreciation methods, useful lives and residual values are reviewed annually and adjusted if necessary.

	Land and building	Parking lot	Equipment and fixtures	Total
<b>Cost</b>				
Balance at January 1, 2015	\$ 1,435,803	\$ 34,121	\$ 274,382	\$ 1,744,306
Additions	-	-	3,208	3,208
Balance at December 31, 2015	1,435,803	34,121	277,590	1,747,514
Additions	-	-	25,198	25,198
<b>Balance at December 31, 2016</b>	<b>\$ 1,435,803</b>	<b>\$ 34,121</b>	<b>\$ 302,788</b>	<b>\$ 1,772,712</b>

#### Accumulated Depreciation

Balance at January 1, 2015	\$ 610,432	\$ 34,121	\$ 245,996	\$ 890,549
Depreciation	28,246	-	16,081	44,327
Balance at December 31, 2015	638,678	34,121	262,077	934,876
Depreciation	22,595	-	14,334	36,929
<b>Balance at December 31, 2016</b>	<b>\$ 661,273</b>	<b>\$ 34,121</b>	<b>\$ 276,411</b>	<b>\$ 971,805</b>

Net book value:

December 31, 2015	\$ 797,125	-	\$ 15,513	\$ 812,638
<b>December 31, 2016</b>	<b>\$ 774,530</b>	<b>-</b>	<b>\$ 26,377</b>	<b>\$ 800,907</b>



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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 11. Pension Plan

The Company makes contributions to the Ontario Mutual Insurance Association ("OMIA") Pension Plan, which is a multi-employer plan, on behalf of members of its staff. The plan is a money purchase plan, with a defined benefit option at retirement available to some employees, which specifies the amount of the retirement benefit plan to be received by the employees based on length of service and rates of pay. Under the terms of the Ontario Mutual Insurance Association Pension Plan, the Company is liable for the obligations of other companies participating in the pension should they be unable to satisfy their respective funding requirements.

The Company is one of a number of employers who have pooled the assets and liabilities of the pension plan to take advantage of economies of scale in making investment decisions and in minimizing expenses. The information to account for the plan as a defined benefit plan is not readily available for each company to determine its share of the assets and liabilities of the plan. In the event of a wind-up or withdrawal from the plan, the Company is responsible for its portion of the deficit and all expenses as determined by the plan actuary.

The amount contributed to the plan for 2016 was \$214,446 (2015 - \$66,173). The contributions were made for current service and these have been recognized in net income. The current service amount is determined by the plan actuary using the projected accrued benefit actuarial cost method. These contributions amount to 1.4% of the total contributions made to the Ontario Mutual Insurance Association Pension Plan by all participating entities during the current fiscal year.

Expected contributions to the plan for the next annual reporting period amount to \$67,000, which is based on payments made to the multi-employer plan during the current fiscal year.

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### 12. Related Party Transactions

The Company entered into the following transactions with key management personnel, which are defined by IAS 24, Related Party Disclosures, as those persons having authority and responsibility for planning, directing and controlling the activities of the Company, including directors and management:

	<u>2016</u>	<u>2015</u>
Compensation		
Short term employee benefits and directors' fees	\$ 181,321	\$ 178,956
Premiums	57,260	65,817
Claims paid	10,600	2,124

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### **13. Standards, Amendments and Interpretations Not Yet Effective**

At the date of authorization of these consolidated financial statements, certain new standards, amendments and interpretations to existing standards have been published by the IASB but are not yet effective, and have not been early adopted by the Company.

Information on new standards, amendments and interpretations that are expected to be relevant to the Company's consolidated financial statements is provided below. Certain other new standards, amendments, and interpretations have been issued but are not expected to have a material impact on the Company's consolidated financial statements.

*IFRS 9 Financial Instruments replaces IAS 39 Financial Instruments: Recognition and Measurement*

IFRS 9 amends the requirements for classification and measurement of financial assets, impairment, and hedge accounting. IFRS 9 introduces an expected loss model of impairment and retains but simplifies the mixed measurement model and establishes three primary measurement categories for financial assets: amortized cost, fair value through profit or loss, and fair value through other comprehensive income. The basis of classification depends on the entity's business model and the contractual cash flow characteristics of the financial asset. The effective date for IFRS 9 is January 1, 2018.

*IFRS 16 Leases*

IFRS 16 supersedes IAS 17 Leases, IFRIC 4 Determining whether an Arrangement contains a Lease, SIC-15 Operating Leases – Incentives and SIC-27 Evaluating the Substance of Transactions Involving the Legal Form of a Lease. It eliminates the distinction between operating and finance leases from the perspective of the lessee. All contracts that meet the definition of a lease will be recorded in the statement of financial position with a "right of use" asset and a corresponding liability. The asset is subsequently accounted for as property and equipment or investment property and the liability is unwound using the interest rate inherent in the lease. The accounting requirements from the perspective of the lessor remains largely in line with previous IAS 17 requirements. The effective date for IFRS 16 is January 1, 2019.

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## Dufferin Mutual Insurance Company Consolidated Notes to Financial Statements

**December 31, 2016**

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### 14. Business Combination

On July 19, 2016, the Company acquired 100% of the shares of Mount Forest Insurance Brokers Limited, which met the definition of a business. This acquisition has been recorded by the acquisition method and the results of operations have been included in these consolidated financial statements.

Assets:

Accounts receivable	\$ 19,669
Prepaid expenses	3,306
Property and equipment	2,817
	<hr/>
	\$ 25,792
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Liabilities assumed

Accounts payable and accrued liabilities	\$ 37,458
Income taxes payable	796
	<hr/>
	38,254
	<hr/>
	\$ (12,462)
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Consideration

Cash, net	\$ 409,312
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Intangible asset arising on business combination	\$ 421,774
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